



WHORLTON GRANGE

WESTERHOPE, NEWCASTLE-UPON-TYNE





WELCOME TO A REAL HOME FROM HOME

Set in beautiful, award-winning gardens in the rural Westerhope area of Newcastle, Whorlton Grange provides residential care, including dementia and respite care, for 45 residents. This impressive property is surrounded by a golf course and provides an open aspect from all rooms. Whorlton Grange is only four miles from Newcastle City Centre and is also ideally located close to the stunning Northumberland countryside.

'94.5% of our residents and families say their experience in a Wellburn Care Home was either good or excellent.'

'91% of our rooms are always occupied meaning our homes are thriving.'



“Everyone is really well looked after, there is a real homely atmosphere and the staff don't treat it as just a job - they really care.”

Linda Dixon

Our pledge to you

If you visit Whorlton Grange we believe you will see for yourself why it is the perfect home for yourself or a loved one. As a family-run company we pride ourselves on offering care without compromise and we pledge to provide the best care, accommodation and facilities in a relaxed and friendly environment.

'Wellburn invests £1.5 million a year refurbishing our homes.'

Activities

Stimulation and relaxation is a very important part of the care we offer. We focus on a balance of one-to-one and group activities, depending on the choice of the residents, and they can do as much or as little as they like.

Our residents are consulted and have input into our activity programme, which changes monthly. Examples of activities held at Whorlton Grange include board games, music and dancing, arts and crafts, exercise class and aromatherapy. We also have our own minibus to use for regular trips and excursions.

'We buy from over 35 local food suppliers; thus supporting local farmers and producers.'

Other services

Medical attendance is provided by the local General Practitioners. Residents can continue with their own doctor should they move within the immediate area. A Chiropodist visits every six weeks and a visiting Dentist and Optician provide annual check-ups, although additional visits are arranged to suit individual needs. Also on hand are a Hairdresser, Physiotherapist and Aromatherapist, who all visit frequently.



Accommodation and facilities

At Whorlton Grange accommodation is provided for 45 residents in 39 single and two three married suites, the vast majority of which are en-suite. Fourteen of the bedrooms are allocated to people with dementia. There is no segregation only an understanding that these residents need added care and support.

Residents may, if they wish, personalise their room with their own furniture and possessions. There is 24-hour room service, tea, coffee and other refreshments are provided on request and all rooms are equipped with television and telephone points. A lift is provided for easy access to first floor rooms

Various lounges, including a conservatory and sun room, are available for those taking part in activities, enjoying company or quieter moments. A colour television and DVD player is available, along with an in-house film/music library and large print books.

A spacious dining room means residents can enjoy meals together if they wish. All of our produce is locally sourced and is, in many cases, organic, and a varied menu of freshly cooked dishes is provided. Special diets, such as vegetarian or gluten-free meals, are also catered for.

Our large, highly impressive gardens provide the perfect tonic for residents who enjoy being out in the great outdoors.

'Our gardens have won over 25 Awards over the last three years.'



“Our home is
your home,
so just pop in.”

Our home is your home

Choosing a residential home for yourself or a loved one is never easy. Should you decide to come to Whorlton Grange, whether it is long-term or simply for a bit of a break, we hope you will make our home your home.

Allow our staff to spoil you with old-fashioned hospitality, together with high standards of service that provide you with quality and value. Our staff are on duty 24 hours a day to attend to any request you may have, however big or small.

If you are undecided which home to choose please come to Whorlton Grange as our guest and join us for lunch so you can sample the happy, friendly, family atmosphere for yourself.

***'65% of our care staff are trained with NVQ qualifications.
Our Regulator's standard is 50%.'***

Fees

Fees vary according to room allocation and the level of service required. Our manager will be pleased to discuss our rates with you on requests. Financial support may also be available and we will be pleased to assist with advice on financial matters at any time.

Our high standards of care are available to all members of the community whether publicly or privately funded – there is no distinction.





Where we are

We are based in Westerhope around four miles from Newcastle City Centre. You can find us off Stamfordham Road near Westerhope Golf Club.

To arrange a visit to Whorlton Grange please call, or just pop in at your convenience.

Whorlton Grange

Westerhope, Newcastle-upon-Tyne NE5 1ND • Telephone: 0191 214 0120

email: whorltongrange@wellburncare.co.uk

www.whorltongrange-carehome.co.uk



Our other homes and their locations



Craghall, Jesmond, Newcastle NE2 3RE
Tel: 0191 284 6077



Eighton Lodge, Low Eighton, Gateshead NE9 7UB
Tel: 0191 410 3665



Garden House Residential Home, Spittal, Berwick TD15 1RD
Tel: 01289 330 942



Glenholme Residential & Day Care, Roker, Sunderland SR6 9PU
Tel: 0191 549 2594



Grimston Court, Hull Road, York YO19 5LE
Tel: 01904 489 343



Heatherdale, Broomhill, Northumberland NE65 9RT
Tel: 01670 760 796



Nightingale Hall, Richmond, North Yorkshire DL10 4UB
Tel: 01748 823 003



Riverhead Hall, Beechwood Lane, Driffield, E. Yorks YO25 6NU
Tel: 01377 253 863



Rosevale, The Village, Wigginton, York YO32 2PR
Tel: 01904 764 242



Ryton Towers, Ryton, Gateshead NE40 3PG
Tel: 0191 413 8518



St Catherine's, Shipton by Beningbrough, York YO30 1AH
Tel: 01904 470 644



St. George's, Harraton, Washington NE38 9AH
Tel: 0191 419 1878



Wellburn House, Ovingham, Northumberland NE42 6DE
Tel: 01661 834 522

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Registered with the National Care Standards Commission for 28 elderly and 12 MPE.



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